

## **Cancellation Policy**

When a reservation is made with High Desert River Outfitters, we are committed to holding a space for you. Often we turn away others because our boats are full. If you cancel, it can be difficult for us to book someone else on that trip. With this in mind, we must be firm to the following policy.

### **Day Trips**

\$15/person cancellation fee

50% Total trip price for cancellations made within 72 hours prior to trip

You may substitute another person with no penalty

OR you may transfer the trip to another date

### **Multi-Day Trips**

\$25/person cancellation

50% Total trip price for cancellations made 1– 14 days prior to trip

You may substitute another person with no penalty

OR you may transfer the trip to another date

### **No Shows & Same Day Cancellations**

Subject to 100% of total trip price

There are no exceptions to these cancellation policies. Normally all of our trips are a go, rain or shine. High Desert River Outfitters reserves the right to make itinerary changes, if necessary, due to water fluctuations, weather conditions, insufficient reservations or other factors beyond or out of our control. Bottom line, *we want to take you rafting*, and we will do *everything* we can *to get you on the water!*

